



Newsletter

Changes to Apprenticeships

You may be aware that things are changing in the world of apprenticeships so here is a brief summary.

NVQs have now become QCFs (Qualifications and Credit Frameworks). If you are in the middle of a qualification, nothing will change. If you progress onto a higher level then you will see a difference. New qualifications will be either an Award, Certificate or Diploma, depending on how many credits are gained (units are now measured in credits—13-36 for a Certificate and 37+ for a Diploma).

Training will be delivered in the same way and can be easily mapped, accredited and awarded so in future online learner records will be available for employers to access. The idea is to bring greater standardisation, consistency and understanding across all vocational qualifications.



Hannah Choy

Hannah works for Broome Park Nursing Home just around the corner from us here in Betchworth. Hannah has just completed the Management Level 3 qualification. The nursing home is a family run business and Hannah plays a key role in co-ordinating day to day running of the management office. She has also completed a Business Administration NVQ in 6 months and was nominated for Outstanding Learner of the Year 2010.



Luke Banbury

Luke is one of our estate agents, working for SBK Property Consultants. He has completed the Level 3 in Estate Agency and has found the course really beneficial: "A big thanks to all at Neighbour Training for helping to make my NVQ work as stress-free as possible! Finishing level 3 has really helped in all aspects of my work life, eg my confidence has really grown when dealing with customers due to the knowledge I have gained. I have recommended



the course to other colleagues already and will always keep my eye open for any projects in the future." Luke is pictured with Manager, Phil Charman (left).



SUMMER 2011

Easter Egg Hunt Winners



Thanks for the replies to our Easter Egg hunt in the last issue. I received some very detailed responses! The first 3 people to reply and win Easter eggs were:

- Joe Williams, Northwood UK (pictured)
- Hayley Camping, OMB Partnership
- Sarah Gumm, Personal Tax Services.

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Tell us your news!



We would love to hear what our students are up to, I'm sure you must do some great things in your spare time—sky diving, potholing, voluntary/charity work, sports, etc. Some of you are planning to get married, or may have new babies, or have passed your driving test. Send us your story and a picture to the email address at the bottom of the front page. Don't worry if writing isn't your thing, just bullet points will do and we will send you a proof for approval before printing.

Prize Draw

The following six candidates have been picked out to receive £15 cheques for completing and returning all of their attendance records on time:

- Natasha Bicknell
- Zephyr Fowler
- Shelby Hammond
- Luke Marsh
- Sabrina Miles
- Jenna Popperwell



New Starts

Business Administration: Thomas Ayres, Stephanie Hopkins, Mary Killeen, David Matthews, Ben Sampson, Daniel Scudamore & Ruth Wilson, Surrey County Council; Katherine Kerr, Countrywide Corporate Property; Sarah Fleet, Orega Ltd; Louise Kemp, Wolf Consultancy; Shelby Hammond, Haslams Estate Agents; Jasreen Baidwan, Martin & Co; Simon Coomes, Newphoria Ltd; Hayley Camping, OMB Partnership Ltd **Customer Service:** Marina Verlengia, Repropoint **Estate Agency:** Roxanne Pickett & Jessica Mott, The Frost Partnership; Patricia Yau, Austin Bond; Ashmi Sidhu, Langhams Estate Agents Ltd **Veterinary:** Lisa Eastwood, Beech House Veterinary Centre **IT:** Henry Bewley, Inventas Ltd.