

## Associated Neighbour Training



### Hello

I hope you all had a great Christmas and New Year—how many of you have stuck to your New Year Resolutions! I've just reviewed last year's Start, Mid Term and Exit Evaluations and the results show that almost everyone agrees we provide a good service here at Neighbour Training. It's great to hear as well that many students have received promotions and/or pay reviews during or after their training.

### Lewis Tennuci



Lewis works for Cathcart & Winn Veterinary Hospital in a reception and admin role. He has just completed the Apprenticeship in Customer Service and is seen here being presented with his certificates by Senior Receptionist Sharon Disney-May. Lewis has now progressed onto the Level 3 Diploma.

### Surrey County Council

#### Daniel Clark

Daniel achieved the Apprenticeship in Business & Administration and has now progressed to the new Diploma in Business & Administration. He is pictured here with Manager Samia Manson on the right, who is IMT Resource & Project Portfolio Manager. Also pictured is Sandie Hamilton from the Skills Development Team.



#### Sophie Callaghan

Sophie has also now progressed onto the new Diploma in Business & Administration, having completed the Apprenticeship. She is pictured with Hannah Hamon, HR Business Services Manager.



# Newsletter



SPRING 2011

## Easter Egg Hunt!

Can you find all the hidden eggs here??? There are 8 **chocolate** eggs hidden over these 2 pages—the first 3 people to email me with the locations of all 8 win an egg!

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## Nikki Porter



This is Nikki Porter from Orega who has received the award for their Customer Service Representative of the Year, after working at the company for just 8 months. Since joining Orega Nikki has been able to use the skills learnt in her previous career, as well as the new skills learnt during her time at Orega. She has become an effective and efficient CSR and has been recognised for her hard work. Nikki is working towards gaining a national qualification and is currently applying these skills and knowledge to her portfolio for the Diploma in Customer Service.



## Anton Andre



This is Anton Andre receiving his Advanced Apprenticeship in IT from Jamie Watson, line manager at Wallington County Grammar School. Through completing the qualification Anton was able to show the skills and knowledge he has developed in his first full year at work and completed it within 12 months. He has been offered a full time contract as an IT Support Technician and thanked Jamie and Neighbour Training for helping him to develop his skills to meet the demands of the job and achieve his qualification. A keen footballer, Anton thinks he may use some of his completion bonus to buy tickets to see his favourite team Crystal Palace.

## James Beasley

James Beasley (on left) is pictured at Inventas receiving his certificate for the Advanced Apprenticeship in IT from Jaco Weyers. He has worked for Inventas for a year as Apprentice Technical Support Analyst. His role includes dealing with computer problems over the telephone and manually carrying out diagnostics and repairs in the company workshop. James was able to apply the skills and knowledge learnt at Inventas to achieve his qualification in 9 months. Since completing it, James has been offered a full time contract as a Technical Support Analyst. Well done James.



## Prize Draw

The following six candidates have been picked out to receive £15 cheques for completing and returning all of their attendance records on time:

- Sophie Callaghan
- Sarah Gumm
- Luke Marsh
- Felix Maughan
- Sarah Smith
- Holly Yeardley

## New Starts

**Business Administration:** Daniel Clark, Sophie Callaghan, Bianca Carter, Roberta Lambie, Zephyr Fowler, Jade Clegg, Luke Marsh at Surrey County Council; Irma Pardi, Repropoint; Amie-Louise Hookey, Michelle Boxell at Orega Ltd; Nicola Boyle, Wood Harris Ltd **Veterinary:** Katherine Morris, Yew Tree Vet Centre; Jodie Norville, Ashley Vets Pets Hospital; Samantha Watford, Wingrave Vet Surgeries; Hayley Goddard, Alphapet Vet Clinic; Sally Bartlett, Parkside Vet Centre; Natasha Bicknell, Waterdene Vet Practice; Carlie Francois, CVS Ltd Selsdon; Meghan Conroy, Orchard Vet Surgery **IT:** Benjamin Akerman, Wallington County **Estate Agency:** Shelby Hammond, Belvoir Lettings **Management:** Chloe Farthing, The Entertainer.

