

EMPLOYER SHOWCASE



Neighbour
Training

Delivering Quality Skills

OREGA

SPACE TO INSPIRE

OREGA was founded in 2000 by Paul Finch and Zachary Douglas, who brought their experience of serviced offices, workplace performance, interior fit-out and the corporate office market together to create a scalable and distinguishable Business Centre Operating company.

Today they offer serviced offices, meeting rooms and virtual offices throughout England. Customer service and good business management are paramount to this business model.

Long Term Partnership

We have been working together since 2002. During this time seventeen learners have progressed towards apprenticeships in Customer Services, Business Administration and Management. We currently have Apprentices with OREGA in Chertsey, Staines, Slough and Gatwick.

Business Centre Manager, Gemma Walker, who herself completed an Advanced Apprenticeship in Business Administration and is currently doing an Advanced Apprenticeship in Management, has found the training beneficial to both OREGA as well as the learners. To illustrate this Gemma tells us that the on-going study means that standards are maintained as the course keeps learners continually focused on all aspects of customer service.



Management Meeting

Apprenticeships were first mentioned in an OREGA management meeting and now all new employees, if they are eligible, are encouraged to undertake a relevant apprenticeship as soon as they have completed their six month probation with OREGA.

Gemma says “I have always found Neighbour Training willing to help. When we were without our Internet for a short while, our assessor loaned us a laptop so the assignment could be completed on time. They always inform us if anything new is coming up that would be of help.”

She also said that the content of the courses is completely relevant and finds that this instils a culture of on-going study for employees which helps to develop their career and also benefits themselves as well as the organisation.



Our learner Nikki Porter, who is OREGA's Customer Service Representative of the year 2010

Reminder

Don't forget we are now able to offer a vacancy matching service whereby you can notify us of any opening you may have and we will enter these details on a national database which is accessed by jobseekers. We will review any responses and give you details of suitable candidates.